

Renville Health Services Social Accountability Statement 2023

Renville Health Services strives to make our hometown communities a better place to live. We are two communities within a community working together to make RHS "A place you will want to call home."

Our Mission: Expressing Christ's love by providing care that values every human life.

St. Francis Health Services controls and operates Renville Health Services and is sponsored by the Catholic Diocese of St. Cloud. We are dedicated to promoting the Ethical and Religious Directive for Catholic Health Care services.

Core Values:		
Integrity:	We faithfully adhere to high principles and professional standards.	
Commitment:	We dedicate ourselves to those we serve.	
Respect:	We value and treat each individual with compassion and dignity.	
Excellence:	We have the passion to do our best.	
Service:	We deliver what has not been done, before it is expected.	
Stewardship:	We wisely employ the talents, resources, and relationships entrusted to us.	

Renville Health Services believes in a resident centered, hospitality care model. Our focus and commitment is to continue to serve the health care demands and lifestyles of today's older adults with compassion and excellence.

Providing Quality Care and Services for Older Adults

In an average year, Renville Health Services cares for approximately 149 residents and tenants. Often the percentage of residents from Renville and the surrounding communities is greater than 85%.

- The Renville Health Services community has the capacity to serve 116 residents and tenants on our campus at one time.
- Our organization sponsors a variety of programs and services for community members, including:
 - Blood pressure clinics
 - Educational speakers
 - In house banking by First Security Bank
 - Senior dining and home delivered meals
 - Individual and family therapy
 - Infection control and falls prevention information
- Renville Health Services also offers the following services or programs to help older adults and family members in the community,
 - o Informational booths at local community health fairs
 - A list of activities for the public to participate
 - Outpatient therapy

In addition to medical services, Renville Health Services offers a wide variety of Social Activities. Activities have therapeutic value to specific resident needs both in physical activity groups and cognitive activity groups. The families and public are invited to attend:

- o Grief Support Groups
- o Exercise
- o Bingo
- o Trivia
- o Board games
- Discussion Groups
- o Live Entertainment
- o Card Playing
- o Baking Groups
- Sensory Programming
- Dual Activity Programming
- Virtual Reality Programming

Renville Health Services offers services in:

- 24 Hour Skilled Nursing Care
- Postoperative Care
- Physical, Occupational & Speech Therapy (Inpatient & Outpatient)
- Pain Management
- IV Therapy
- Wound Therapy
- Nutritional Education
- Spiritual Care
- Independent and Homecare Services in Renville, MN and Hector, MN

Informal groups can be conducted through the Activity Department. Music and television are used daily. Renville Health Services maintains social areas for visiting, reading, and just relaxing. There are also monthly events including resident birthday parties, various outings, community gatherings, and seasonal events.

An example of this commitment to excellence is the implementation of "Nursing Facility Performance-Based Incentive Payment Program" (PIPP) 2023 grant awarded by the MN Department of Human Services (DHS) entitled: "Employee Retention".

The SFHS Collaborative is working together to create a comprehensive employee retention program that in turn will improve resident quality of care.

Recognizing Spiritual Needs and Individuality

Renville Health Services is a spiritual care community. Spiritual care is an integral part of holistic resident care. With our sponsorship, we agree to uphold the Ethical and Religious Directives for Catholic Health Care. Worship and bible study are provided.

- Many of our local churches offer services within our facility. These include:
 - Hawk Creek/Rock Valley
 - o First Lutheran
 - o St. Mathew's Lutheran
 - Cross of Calvary Lutheran
 - Holy Redeemer/ St. Aloysius Catholic Church
 - Ebenezer Presbyterian
 - Our Savior's Lutheran
 - United Methodist
 - Emden Christian Reform
 - St. John's Lutheran
 - o Zion Lutheran
- Ecumenical Bible Studies are held on a weekly basis
- A community hymn sing once a month
- Weekly Devotions and Bible Study session
- Bedside Memorials are available pending the wishes of resident and/or family

Providing Access to Educational Opportunities

Education is a high priority in health care and for Renville Health Services. Providing opportunities to further education and learn new information and skills is essential to providing quality, comprehensive, and holistic resident care.

Renville Health Services awards scholarship monies to assist staff in furthering their education. In 2022, over \$5,200 was provided for nursing education and scholarships for those advancing their nursing degrees.

• Staff have the opportunity to attend our state LeadingAge of Minnesota convention for seminars

- RHS staff have the opportunity for additional training through Department of Human Services workshops
- Staff may apply to attend the St. Francis Health Services World Class Leadership Academy
- RHS hosts yearly Open Houses for our community
- Renville Health Services works with our area schools to educate students of the opportunities in health care field

Helping Community Members in Need

- Renville Health Services Community's residents, tenants, board members and employees volunteer in the area communities. These individuals donated their time to the following organizations:
 - Adopt a Highway program
 - o Meals on Wheels
 - Area school fundraisers
 - Community fundraisers
 - o Revitalizing Renville Programs
 - Community summer festivals
 - o Alzheimer's Association
 - o Renville Lion's Club
 - Other fundraising events
- Renville Health Services also sponsors and/or provides an area for local organizations to host their meetings. The following are a few organizations that RHS works with.
 - o RCW Bridge Club
 - Church Bible studies
 - RCW Ministerial
 - Lion's club
 - Local Church Organization

Serving as Active Community Members

- The Renville Health Services has a contract with Thrifty White Pharmacy
- Renville Health Services employees, Advisory Committee members, residents, and tenants are active members of the community. They affiliate with several organizations, including:
 - o Lions Club
 - Relay for Life
 - Revitalizing Renville
 - Sugar Beet Committee
 - Local Ministerial
 - Card Clubs
 - Renville Ladies Bridge Club
 - o Meals on Wheels
 - East Ridge Court
 - o Renville Regional Senior Services

- o Hector Community Spirit/Corn Chaff Days
- As an organization, Renville Health Service has developed partnerships with the following organizations:
 - LeadingAge
 - LeadingAge MN
 - East Ridge Court
 - Thrifty White
 - SFHS Affiliates
 - Catholic Diocese
 - o Renville Regional Senior Services
 - Revitalizing Renville
 - Young at Heart Childcare

Volunteerism

RHS has over 100 individuals and groups on our roster that enrich the programs and services provided to our residents, including support of our faith community. More than 15 volunteers donated their time to our organization, recording over 1,000 volunteer hours.

Promoting Economic Development

Renville Health Services purchases products from local businesses spending approximately \$350,000 each year.

RHS currently has 110 employees, of which approximately 95 are from the communities of Renville, Danube, Sacred Heart, Hector and Olivia.

- As the largest employer in the city of Renville and Hector, our organization contributes over \$2 million dollars to the local economy each year in the form of wages and benefits to our staff members.
- Each year, Renville Health Services hosts successful fundraisers.

The Renville Health Service Community purchases products from the following local businesses:

- Thrifty White Pharmacy
- Community Electric
- o Dollar General
- Riverside Flooring
- Grizzly Supply, Inc
- Steve's Heating and Air Conditioning
- o Maynard's Grocery
- o Bart's Place
- o First Security Bank
- o Renville County Hospital and Clinics
- o Cenex
- Country Rose
- o Olivia American Legion

- Kibble Equipment
- Ecowater Systems
- Main Street Bar & Grill
- NAPA (Renville and Hector)
- Honey-Do Lawn Services

Each year, Renville Health Services pays approximately \$2,700,000 in wages and benefits to staff members who work for our organization.

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